

Certificate of Approval

This is to certify that the Management System of:

XMA Limited

44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP,
United Kingdom

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00043279

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO/IEC 20000-1 approval on 07-MAY-2015, ISOQAR certificate number 18657-ITT-002

David Derrick

Regional Director, UKAM

Issued by: LRQA Limited



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Certificate Schedule

Location	Activities
44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP, United Kingdom	ISO/IEC 20000-1:2018 The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.
Livingston Office, Caputhall Road, West Lothian, EH54 8AS, United Kingdom	ISO/IEC 20000-1:2018 The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

