

Certificate of Approval

This is to certify that the Management System of:

XMA Limited

44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP,
United Kingdom

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00043279

The scope of this approval is applicable to:

The service management helpdesk support for Information Technology Managed Service (ITMS) solutions, including hardware, software, configuration, installations, initially supplied by XMA during the course of its transactional and Project business activities to meet customer contractual requirements.

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO/IEC 20000-1 approval on 07-MAY-2015, ISOQAR certificate number 18657-ITT-002

Marta Escudero

Regional Director, United Kingdom and Americas (UKAM)

Issued by: LRQA Limited

