

# Certificate of Registration

This is to certify that the Management System of:

**XMA Limited**

**44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford,  
Nottingham, NG11 7EP**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000: 2018



<b>Certificate Number:</b>	<b>18657-ITT-002</b>
Initial Registration Date:	07/05/2015
Previous Expiry Date:	12/05/2021
Recertification Date:	20/04/2021
Re-Issue Date:	06/05/2021
Current Expiry Date:	12/05/2024



## Scope of Activities:

The service management helpdesk support for Information Technology Managed Service (ITMS) solutions, including hardware, software, configuration, installations, initially supplied by XMA during the course of its transactional and Project business activities to meet customer contractual requirements.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR.

**Alcumus ISOQAR Limited**, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.

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This certificate is the property of Alcumus ISOQAR and must be returned on request.