



Quality Policy

XMA's Quality Management System, certified to BS EN ISO 9001:2015, covers the supply and installation of network solutions, storage area networks, high performance computers, consumables, including the production, configuration and sale of personal computer systems.

We recognise that all our employees are responsible for quality and through our Purpose, Vision and Values have empowered all our employees to support XMA's continuous improvement ethos through all business areas.

XMA aim to exceed our customers' expectations and satisfy the obligations and legal requirements of all interested parties.

Our Purpose, Vision and Values drive our strategy and business objectives.

Our Purpose



UNDERSTANDING CUSTOMER GOALS & EXPECTATIONS



ACTING AS A TRUSTED ADVISOR



DESIGNING BEST TO FIT SOLUTIONS



EXCEEDING CUSTOMER EXPECTATIONS



DELIVERING ON OUR PROMISES



PARTNERING WITH LEADING VENDORS

Our Vision



BUSINESS SUCCESS



BUSINESS GROWTH



OPERATIONAL EFFICIENCY



GREAT PLACE TO WORK

Our Values



MAKE A DIFFERENCE



POWERED BY OUR PEOPLE



CUSTOMER FOCUS



FORWARD THINKING

Our purpose is to deliver IT solutions which exceed expectations enabling customers to evolve and transform the way they work.

We have a clear vision which focuses on achieving business success through growth, operational efficiency and by creating a great place to work for our staff.

This policy was created through consultation with our staff and is developed, maintained and reviewed by Top Management.

Approved by:

Kelvin Lee,
Chief Operating Officer

Lee Hemani,
Chief Executive Officer

Date:

1st July 2021

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