

Microsoft Updates

April 2020

Microsoft 365 F1/F3 Changes

First line worker plan comparison

Office 365 SMB/ProPlus rebrand

Microsoft SKU Updates

Business and Enterprise plan comparison

Free Trials

Getting started with Teams

Microsoft 365 F1/F3 Changes

Launching a new entry-level offer for first line workers

- Entry offer will extend the Microsoft 365 SKU Line-up
- Available on 1 April 2020 for commercial, government (non-US cloud), and nonprofit customers via EA/EAS, CSP, and Web Direct

Repositioning/rebranding the F-SKU line up (f1/f3)

- As it will be the lowest (entry-level) offer, the new offer will inherit the Microsoft 365 F1 name
- Current **Microsoft 365 F1** will be renamed to **Microsoft 365 F3** (and **Office 365 F1** renamed **Office 365 F3**) to provide consistency across commercial offers
- Revised naming will be reflected on the 1 April pricelists

First line Worker Plan Comparison

On 1 April, Microsoft launched a new entry-level package, calling it Microsoft 365 F1 (F for Frontline). It bundles together the cloud-based productivity tools you need to be efficient and effective. To make way for this brand-new bundle, the product formerly known as Microsoft 365 F1 has been renamed Microsoft 365 F3. Office 365 F1 becomes Office 365 F3.

		NEW MICROSOFT 365 F1	MICROSOFT 365 F3	OFFICE 365 F3
EMS	Microsoft Intune	•	•	
	Azure Active Directory P1	•	•	
	SMS Sign In and Shared Device Sign Out	•	•	
	Advanced Threat Analytics, Advanced Information Protection P1	•	•	
WINDOWS	Windows 10 E3 ¹		•	
	Windows Virtual Desktop Rights		•	
OFFICE 365	Microsoft Teams	•	•	•
	Shifts, Tasks, and Walkie Talkie	•	•	•
	Yammer, SharePoint ²	•	•	•
	Office for the web and Office Mobile apps ³	Read-only	•	•
	Forms		•	•
	OneDrive for business storage		2 GB	2 GB
	Exchange email ⁴		2 GB	2 GB
	Planner	•	•	•
	Power Automate		2000 steps/day	2000 steps/day
	Power Apps		•	•
	Stream ⁵	•	•	•

1. Windows 10 E3 per user includes cloud management and virtualisation

2. Cannot be administrators. No site mailbox. No personal site. Cannot create forms, 2GB per user/10GB shared storage

3. Commercial use of mobile apps limited to devices with integrated screens 10.1" diagonally or less

4. No Outlook Desktop Integration, No Voicemail

5. Includes consumption only, no publish/share

Office 365 SMB/ProPlus Rebrand

Renaming the small and medium business commercial offerings and aligning to the Microsoft 365 name

Renaming the commercial desktop client SKUs and aligning to the Microsoft 365 name

Renaming the commercial desktop client SKUs and aligning to the Microsoft 365 name

Microsoft 365 Business now includes Active Directory Premium P1

Microsoft Business Voice available in UK, US and Canada

- Outside of this, need to purchase M365 Business Voice Without Calling Plan and then attach a standard calling option

Microsoft SKU Updates April

Some licensing products are being rebranded. The plan is to phase out the name 'Office' over time and migrate everything to 'Microsoft'.

From 21 April this starting with the following business products:

OFFICE 365 BUSINESS ESSENTIALS
Cloud services



MICROSOFT 365 BUSINESS BASIC
Cloud services

OFFICE 365 BUSINESS PREMIUM
Cloud services and desktop apps



MICROSOFT 365 BUSINESS STANDARD
Cloud services and desktop apps

MICROSOFT 365 BUSINESS
Cloud services, desktop apps, and advanced security



MICROSOFT 365 BUSINESS PREMIUM
Cloud services, desktop apps, and advanced security

OFFICE 365 BUSINESS
Cloud-connected Desktop Apps



MICROSOFT 365 APPS FOR BUSINESS
Cloud-connected Desktop Apps

OFFICE 365 PROPLUS
Cloud-connected Desktop Apps



MICROSOFT 365 APPS FOR ENTERPRISE
Cloud-connected Desktop Apps

Business and Enterprise plan comparison

		Business			Enterprise				Modern Workplace			Standalone Plans						
		Microsoft 365 Apps for Business *	Microsoft 365 Business Basic*	Microsoft 365 Business Standard*	Microsoft 365 Apps for Enterprise*	E1	E3	E5	Microsoft 365 Business Premium*	Microsoft 365 Enterprise E3	Microsoft 365 Enterprise E5	Exchange Online P1	Exchange Online P2	Skype for Business Online P1	Skype for Business Online P2	SharePoint Online P1	SharePoint Online P2	
Office	Seat Cap	300 (for each plan)			Unlimited				300	Unlimited		Unlimited						
	24/7 phone support from Microsoft	Critical issues			All Issues													
	Fully Downloadable Office Suite	*	*	*	*	*	*	*	*	*	*							
	Mobile Device Usage (Apps)	*	*	*	*	*	*	*	*	*	*							
	Office Online	*	*	*	*	*	*	*	*	*	*							
Standard Services	Microsoft Access	*	*	*	*	*	*	*	*	*	*							
	1TB cloud storage (OneDrive for Business)	*	*	*	*	*	*	*	*	*	*					*	*	
	Exchange Online (Hosted Email)	*	*	*	*	*	*	*	*	*	*	*	*					
	Skype For Business (Chat, Online Meetings, VOIP Services)	*	*	*	*	*	*	*	*	*	*			*	*			
	SharePoint (Team Sites)	*	*	*	*	*	*	*	*	*	*					*	*	
Advanced Services	Yammer Enterprise	*	*	*	*	*	*	*	*	*	*					*	*	
	Active Directory integration	*	*	*	*	*	*	*	*	*	*	*	*			*	*	
	Supports hybrid deployment				*	*	*	*	*	*	*	*	*	*		*	*	
	Office shared computer activation support (RDS)				*	*	*	*	*	*	*							
	Upcoming services – Video content management				*	*	*	*	*	*	*				*			
	Compliance – Archiving, eDiscovery, mailbox hold					*	*	*	*	*	*		*					
	Information protection – message encryption, RMS, DLP					*	*	*	*	*	*		*					
	Skype for Business Online Cloud PBX							*		*	*		*					
	Office 365 Customer Lockbox							*		*	*		*					
	Office 365 Delve Analytics -(not included in Government open licensing)							*		*	*		*					
	Office 365 Advanced eDiscovery (not included in Government open licensing)							*		*	*		*					
	Power BI Pro (not included in Government open licensing)							*		*	*		*					
	Advanced Threat Protection (not included in Government open licensing)							*		*	*		*					
	EMS Features	Azure Information Protection P1								*	*	*		*				
		Azure Information Protection P2								*	*	*		*				
Microsoft Intune								*	*	*		*						
Microsoft Cloud App Security								*	*	*		*						
Azure Active Directory Premium P1								*	*	*		*						
Windows 10	Azure Active Directory Premium P2							*	*	*		*						
	Credential Guard							*	*	*		*						
	Device Guard							*	*	*		*						
	Applocker Management							*	*	*		*						
	Microsoft App Virtualisation							*	*	*		*						
	Windows Defender Advanced Threat Protection									*								

*Updated SKU Names

Microsoft 365 Apps for Business - (Office 365 Business)

Microsoft 365 Business Basic - (Office 365 Business Essentials)

Microsoft 365 Business Standard - (Office 365 Business Premium)

Microsoft 365 Apps for Enterprise - (Office Pro Plus)

Microsoft 365 Business Premium - (Microsoft 365 Business)

Free Trials

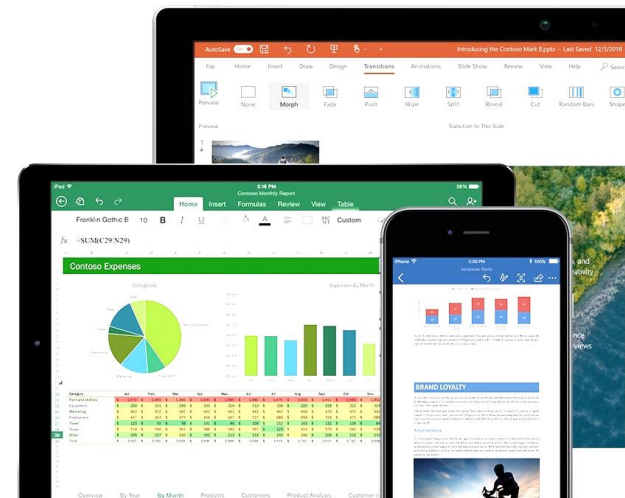
Try something new for free!

Microsoft Teams helps people work remotely without feeling remote, and Office 365 E1 gives them the tools they need to be productive wherever they are.

Both products are more relevant now than ever before, and it's a great time for brand new customers, or people with a licence that doesn't include Teams, to try them for free for six months. Sadly, the offer can't be used to boost existing packages, so only for customer new to cloud services.

Please email csps@xma.co.uk to find out more.

Free trials for Office 365 A5 for Education, Dynamics 365 Customer Engagement and Power BI are also available, but only directly from Microsoft. If you're interested, contact Microsoft, set up a tenant and then let your Account Manager know how many subscriptions you'd like. Microsoft will give us a code and we'll take it from there. We imagine these trials will also be available via CSP soon, and we'll let you know as soon as they are.



Getting started with Teams

With more and more of us needing to work from home, we wanted to collate some resources and share some links to items that should help organisations and end users get started quickly!

Definitely check out the '[Remote Work Checklist](#)' from Microsoft. We found the most important one was setting up your workspace... even if you've got an orthopaedic mattress you can't 'Work from Bed' for 3 weeks [if not longer]! Also make sure you get that video on! Turning the video on your Teams call can really makes a difference as it ensures all members stay focused and always good to get some human interaction and also prevents working in your pyjamas!

Teams hints and tricks

Watch the [Welcome Video](#) to get an overview of 'What is Teams?'

Download [Quick Start PDF](#) Guide as a cheat-sheet for Teams basics

Watch the short [Quick Start Videos](#) for a walkthrough of Teams

Learn how to [use meetings](#) in teams

Check out the [Teams training portal](#) or the [Bite-sized Video Tutorials](#) for Teams training.

