



# MICROSOFT SURFACE IN CORPORATE

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# Field Workers

Providing better services to people



## Challenges

Field Workers face a number of challenges in their role including:

- Appropriately documenting events outside of the office
- Staying productive without reliable Wi-Fi access
- Keeping connected to email and colleagues on the go
- Providing constituents with the best experience possible



## Engaging workers

In-office, off-site visits and working remotely

Start the day quickly with a secure login on Surface Go via Windows Hello

Transfer notes to legacy apps—Dynamics, Salesforce, etc.—that run exceptionally on Windows 10

Catch up on email with always-on Outlook connectivity with secure data transfer from TPM chips and Windows 10 security

Collaborate with colleagues in real time and don't worry about plugging in with all-day battery life

## The ideal device

To manage a busy schedule, they need a device that:

- Has built-in LTE connectivity
- Is versatile enough to function based on the situation at hand
- Is light but powerful enough to run the apps she relies on
- Allows her to document findings through the use of ink and photography



 Microsoft Surface

# Inspectors

Ensuring procedures are adhered to correctly



## Challenges

An Inspector faces a number of hurdles in their role including:

- Assessing whether things are up to code quickly and accurately
- Protecting his device from accidental damage
- Continuous remote work
- Connecting with colleagues and teammates remotely



## Site evaluations

Use the same device in the office as you do in the field with the ultimate 2-in-1

Snap HD photos of important findings and mark them up instantly using Surface Pen

Stay connected to mission-critical info with built-in LTE connectivity and 7 invisible antennas

Navigate through apps effortlessly using Surface Pro's multi-touch PixelSense display

Don't worry about plugging in with Surface Pro's all-day battery life

## The ideal device

To ensure they best fulfill duties, they need a device that:

- Is lightweight, durable, and easy to carry with other tools
- Enables him to connect to the internet without Wi-Fi
- Can capture onsite photos in high definition and allow him to annotate on them directly
- Can keep pace with him all day





# Staff

Working to a better public policy

## Challenges

Staff must be able to deal with challenges such as:

- Taking notes while attending public forums
- Working with policy makers across party lines
- Keeping connected to email and colleagues, even on the go



## Stay productive from anywhere

Take hand-written notes in public forums and meetings with the Surface Pen

Make calls to your team and representatives in crystal clarity with flawless Skype for Business integration and professional microphone arrays that cancel out background noise

Connect to critical displays and peripherals through a single point of connection with Surface Dock

Choose the Surface accessories that help you stay productive

## The ideal device

Devices for staff must enable them to:

- Effectively present and communicate with government employees and the public
- Connecting with colleagues, even if they are remote
- Taking and consolidating notes into a single, unified location



# Executives

Providing leadership across teams and departments

## Challenges

An executive faces a number of challenges including:

- Overseeing the health of the agency and wellbeing of citizens
- Providing leadership across multi-functional teams
- Task and responsibility randomisation
- Being a positive reflection of her department to the public



## Overseeing the department

Represent your position and department through Surface's premium hardware and elegant design

Don't sacrifice performance, even on the go, with a high-powered mobile device

Access documents on any device with seamless file synchronization capabilities from OneDrive

Connect to external displays and devices via a standard USB-C connector

## The ideal device

To ensure an executive delivers the best leadership possible, they need devices that:

- Offer high performance and collaborative capabilities
- Provide versatile modes to accommodate various work scenarios
- Help her take advantage of the little moments in her day
- Project a premium image

