

Certificate of Registration

This is to certify that the Management System of:

XMA Limited

**44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford,
Nottingham, NG11 7EP**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000:2011



Certificate Number:	18657-ITT-002
Initial Registration Date:	8 May 2015
Re-issue Date:	5 March 2020
Expiry Date:	13 May 2021



Scope of Activities:

The service management helpdesk support for Information Technology Managed Service (ITMS) solutions, including hardware, software, configuration, installations, initially supplied by XMA during the course of its transactional and Project business activities to meet customer contractual requirements.

Signed:
Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR. This certificate is one of several issued to registration number 18657.